

We are still open for business!!!

Sunrover Expeditions is a small family owned and operated company providing a continual service for over 30 years to Fraser Island, Moreton Island and Mt Tamborine/Springbrook National Park – utilising small 4WD vehicles with a maximum of 9 guests.

We would like to assure our valued clients, agents and industry partners that we are here to support you through this unprecedented and difficult time in our industry.

Unfortunately due to the recent decision by Queensland Government to close down all National Parks and the banning of all non essential travel, we have made the decision to pause all our upcoming tours until September 30th 2020. With guest and staff safety paramount this is the wisest option. That being said, this date is fluid and may be brought back depending on developments.

During this time you can still contact us either via phone or email. Online bookings are still available with a current commencement date of October 1st 2020.

Relaxed Bookings Terms & Conditions

We will be offering relaxed terms and conditions which are effective immediately. They are as follows:

All cancellation requests less than 3 days prior to departure date receive: 100% cancellation fee. No refund offered.

All cancellation requests 4 days or more prior to departure date receive:

- A full credit that can be open dated for up to 24 months from the original date of travel. The open ticket is transferrable at client's discretion. Any upgrade fees will be waived on any low season bookings travelling through peak season.
- OR
- Any direct booking made either via phone or through our websites (*sunrover.com.au moretonbayescapes.com.au bushwacker-ecotours.com.au*) are provided a full refund less booking transaction fee of 20%. Any guests who booked with a travel agent should contact their agent for more information on their terms & conditions and cancellation options.

Government imposed restrictions on trade in relation to COVID19 in terms of our current operating procedure, passenger carrying capacity or distancing regulations, we reserve the right to cancel trips immediately. (Sunrover office will make every effort to contact clients quickly with any changes to departure times or dates. Our management team will also assist in transferring reservations and open dating where possible.)

As per our current terms and conditions, Sunrover Expeditions accepts no liability for travel costs outside of our tours. While we do make every effort to safeguard clients we cannot be held responsible for personal injury or loss due to actions beyond our control. Sunrover recommends clients should take out independent travel insurance.

Regards,

Terry Howard – owner Sunrover Expeditions

Rob Fergus – Office Manager

www.sunrover.com.au

www.moretonbayescapes.com.au

www.bushwacker-ecotours.com.au